



Hatch program overview

Our partnership with DigitalOcean grants our affiliated startups exclusive access to Hatch, a startup program designed to help support business growth.



In order to redeem, please apply at do.co/hatch.

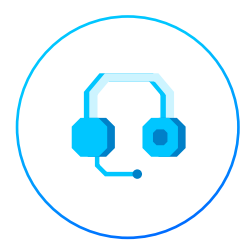
All interested startups must meet the Hatch qualification requirements.

Hatch provides free cloud credits, prioritized support, access to product/engineering teams, connect with a global community of founders, and more!

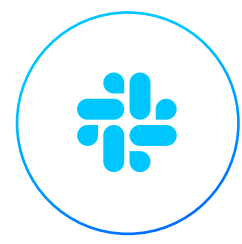
Benefits for startups



Receive infrastructure credit for up to 12 months



Fast-tracked support tickets and account management



Lifetime access to a private community of like-minded entrepreneurs via an exclusive Hatch slack channel



Access to exclusive events and swag



Media showcase with our technical talks, podcasts, and webinars



Education and training from DigitalOcean's Developer Advocates, solutions engineers, and product managers

Why choose DigitalOcean?

Reliable platform

More than 100,000 developer teams worldwide trust DigitalOcean to support their business with a 99.99% uptime SLA for all services.

Prioritized support

Don't wait in lengthy support queues and avoid risky downtime. Enjoy prioritized support as a Hatch startup.

Security & compliance

Keep your data protected. Our platform is certified on multiple international standards, including SOC 1 Type II, SOC 2 Type II, ISO/IEC 27001, and PCI-DSS.

Predictable pricing

Leave complex pricing structures behind. Always know what you'll pay per month with a flat, industry leading pricing structure.

Account management

With a dedicated Hatch account manager, you'll be able to utilize infrastructure best practices and recommendations from your first workload until your 100th.



Elegibility requirements

All startups applying to DigitalOcean Hatch must meet the following eligibility requirements:

- Must be a new business account (only new business accounts are eligible)
 - Must have a DigitalOcean team account. Credits can only be applied to one DigitalOcean team accounts (distinct from individual accounts); see the [documentation here](#)
 - Must not have redeemed DigitalOcean credits >\$500
 - Must have a functioning marketing website at your startup's official domain
 - Must have an email at your official domain attached to your DigitalOcean account
 - Must have an email at your official domain attached to your DigitalOcean account
 - Must have valid payment method attached to your DigitalOcean account
 - Must have a screenshot of a welcome email or other documentation from your partner, or picture of your partner affiliation
- * Startups without this documentation are ineligible for Hatch

Ready to get started?

Follow the steps below to apply to the Hatch program:

- 1 See the eligibility requirements above and ensure that you meet all requirements.
- 2 Follow the instructions here to create a DigitalOcean team account (distinct from an individual account) using a business email at your startup's official domain. Add a valid payment method to the account.
- 3 Apply at via the link from your program manager, or visit do.co/hatch
- 4 Team Hatch will get back to you within 15 business days

Frequently asked questions

I'm an existing DigitalOcean user. Do I qualify for Hatch?

Customers with account managers do not qualify for Hatch. Your account manager can communicate alternative support programs and offerings for you and your team.

Are there any limitations on how I use Hatch credits?

Yes. You cannot use Hatch credits for the mining of cryptocurrency (e.g. Bitcoin mining). You also cannot use Hatch credits for programs that consume excessive network capacity, CPU cycles, or disk IO. If you do, DigitalOcean may end your participation in Hatch.

What if I've already received credits for my startup?

Hatch is for new startups that have not used prior significant credits with DigitalOcean (>\$500). See if you fit the application criteria at do.co/hatch to start your application.

Can I transfer my Hatch credits?

No. Hatch credits are designed to help you scale your infrastructure and are not transferable. If you do not use the credits, they will be forfeited.